

Ref.

Date

Date :- 20/09/2011

Dear Sir,

Let me start my feedback regarding our purchase of machine from you model TPT-2S as a success in our machining field.

This machine will give us opportunity to make quality components with productivity factor.

- 1) Firstly the response we got from you after our inquiry was immediate and technically perfect in order to decide the type of machine.
- 2) Quotation received was in time and containing details techno commercial so as to prepare a PO.
- 3) The readiness of machine was as per our requirement.
- 4) The training provided at your end was thorough and was useful while running the machine after installation.
- 5) The after sales service is appreciated and the response received is as per the expectation of a customer.
- 6) Lastly we would again congratulate you for building a machine which is useful for a manufacturing unit like us and hope such a kind of service remains for ever.

SUGGESTIONS :-

- 1) ALTHOUGH THE DESIGN IS COMPACT SHEETMETAL FABRICATION OF THE MACHINE CAN BE FURTHER ENHANSED.
- 2) THE COST OF MACHINE IF REDUCED WILL BE APPRECIATED.

Navin Sharma (9822116729)

Working Partner,

