

Mr C S ShivaShankariah
Trishul Machine Tools Pvt. Limited
B-8
KSSIDC Industrial Estate
Bommasandra
Hosur Road
Bangalore
560 099

27 November 2006

Dear Mr ShivaShankariah

Re: Polygon Turning Machine

The above machine was installed and commissioned 2nd week in September 2006, although Mr Shiva was only with us a short time approximately 3.1/2 days we have to admit the training was through and very professionally done. The purchase of this machine has given NDB flexibility and reliability to our customers.

We find it extremely difficult to find fault with your company, service received and your machine. We would not hesitate to recommend your company to other people.

Hopefully we would be able to meet up before Christmas.

Yours faithfully

Phil Taylor.