



Dear Shiva,

Thank you for your wonderful e-mail. It was a pleasure to do business with you and your company.

From the start you knew that our company was dubious about purchasing a machine from India due to past experiences. Your company shown professionalism from the being.

You answered all our questions quickly and accurately and put myself at ease with the purchase. You took all the financial risk to help put our minds at ease. When the machines arrived they passed all expectation with the quality, accessories and packing.

The only slight criticism is in the packing of the machine. The machine is packed extremely well, however the pallet can only be entered one way with the forklift. Even using extended forks, the machine is not balancing safely on the forklift.

I would recommend your machine to anybody and we will have a long relationship.

Kind Regards,

Alan



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